

# 365 Retail Markets provides end-to-end service for Dining Operators

Our professional services team prides itself on ensuring our customers are set up for success as quickly and efficiently as possible.

After finalizing your agreement with your Account Manager, you will be introduced to our Dining Professional Services team. Your dedicated dining expert will guide you through implementing your 365 technology solutions — ensuring your foodservice operation is setup for long term success.

# The Value of Partnering with 365 Professional Services

- · Step-by-step support through your implementation process
- Technical expertise and consulting specific to your dining operation
- · On-site installation and training
- On-site, go-live support







### **Step-by-step implementation support**

Our 365 Professional Services process is custom tailored to each client's needs and ultimately designed to help you execute on a high level, capturing every potential transaction in your café.



#### **Pre-Sale**

Partner with your Account Manager to scope out the right technologies and services for your unique dining operation.

#### Quote Accepted & Project Kick-off

Begin working with your Professional Services agent, who will be your primary point of contact.

## Project Planning & Menu Building

Establish project milestones and tasks to keep on schedule. Begin building out menus.

### Hardware Setup & On-site Install

Configure and test all equipment. On-site installation and training for your crew.

## Go-Live & Ongoing Support

Go-Live support and ongoing resources to ensure you are set up to capture every transaction.

### Learn more about our Dining Professional Services team

Contact us today!

