

# Hamachi Instructions

---

## Contents

Overview .....	1
Installing the Client .....	1
Accessing a DVR .....	3
Nuvico DVRs .....	3
Samsung DVRs.....	4
Using Internet Explorer.....	4
Using Samsung Smart Viewer .....	5

## Overview

The DVRs in your kiosk may be remotely accessed by using a secure VPN and DVR client. You will need to install the VPN client and a DVR client before you can access your cameras remotely. The VPN client is Hamachi. The DVR client will vary based on the DVR model; Nuvico DVRs use the CMS Lite client while Samsung DVRs may use either the Smart Viewer client or Internet Explorer.

## Installing Hamachi

Contact Avanti Markets Support ([support@avantimarkets.com](mailto:support@avantimarkets.com)) and request an installation link and password. The link will be emailed to you at your email address registered in MMS. (you will only have to use these once)

Open the link from the computer you would like to access the DVRs from. Check the box and click continue.

### Welcome to the LogMeIn Hamachi Installer

This will install the LogMeIn Hamachi client to this computer. Your Hamachi administrator will be able to change settings and manage your network memberships.

Hamachi is a secure virtual private networking (VPN) tool that allows your trusted IT support professional to set up a VPN over the Internet, and bring your computer into that network. [Learn more about LogMeIn Hamachi.](#)

I have received this link from a trusted source

Continue

You will be prompted to download an installer.



Welcome to the LogMeIn Hamachi Installer

1 Download LogMeIn Hamachi

[Download Now](#)

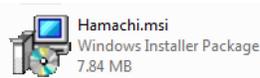
2 Allow the Installer to Run

During the download and installation of the software, your browser or operating system may require your interaction. Carefully follow all on-screen instructions.

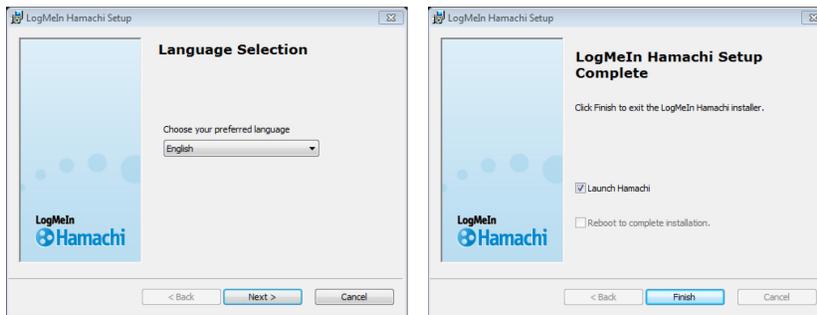
3 Follow the setup wizard

4 After installation, go to My Networks

Once you have downloaded the installer go to your downloads folder and run the installer.

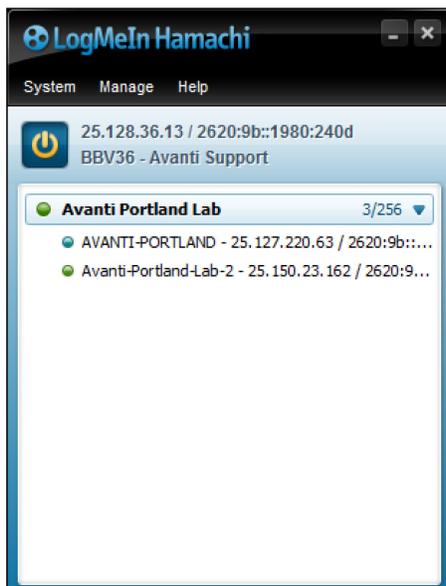


Go through the setup wizard, use the default options.



You should see the Hamachi icon  in your system tray (bottom right hand corner of the screen).

You can open the client by double clicking the icon in the system tray, from the desktop shortcut, or through the start menu (start > all program > Logmein Hamachi). Once the Hamachi client is open you will see a list of all of your kiosks and other computers you have installed Hamachi on.

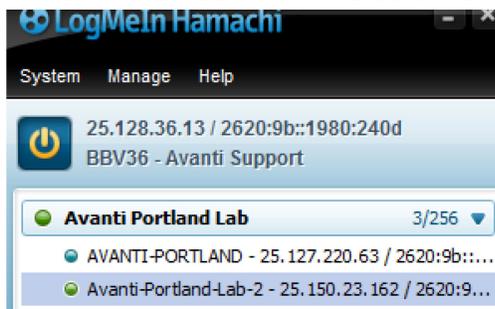


You may also see some computers named XXX – Avanti Support, these belong to the Avanti Markets Support team. If you are missing a kiosk or need to have a computer removed from the network please contact Avanti Markets Support ([support@avantimarkets.com](mailto:support@avantimarkets.com)).

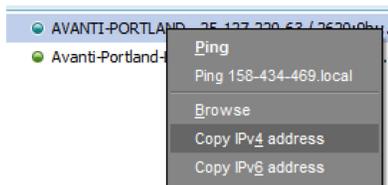
## Accessing a DVR

You will use the IP address of the kiosk in Hamachi to access the DVR. Once you have the IP address the connection method will depend on what model of DVR you have in the kiosk.

To get the IP address of the kiosk open Hamachi, the IP address will be displayed to the right of the kiosk name. For the kiosk Avanti-Portland we can see the IP is 25.127.220.63.



You can right click the kiosk and choose Copy IPv4 address.



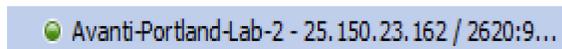
## Nuvico DVRs

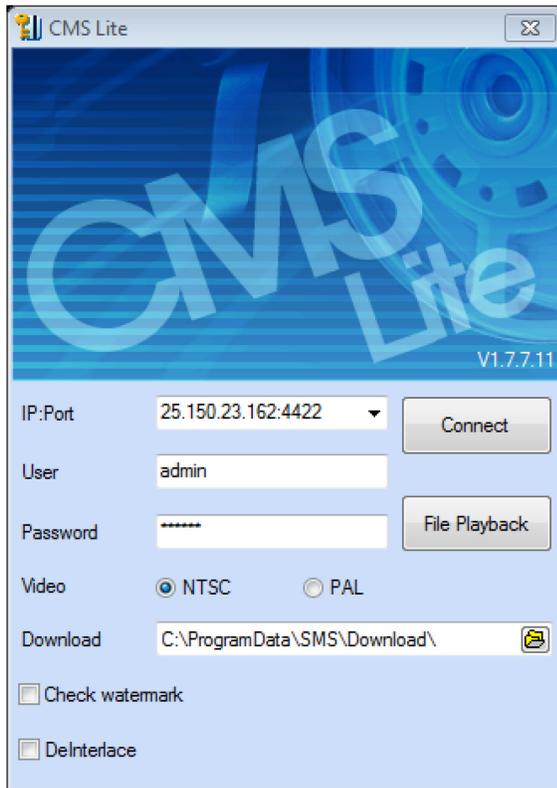
To access Nuvico DVRs you will need to use CMS Lite. The credentials have not changed.

Nuvico EVL-400

- Username: admin
- Password: 000000

In the IP and Port field enter the IP address for the kiosk that is displayed in Hamachi followed by :4423





## Samsung DVRs

Samsung DVRs can be accessed using either Internet Explorer or the Samsung Smart Viewer application. The user name and password are the same for both methods.

### Samsung SRD-440

- Username: admin
- Password: 4321

### Samsung SRD-443

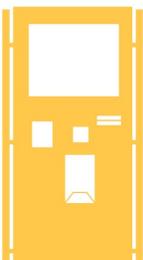
- Username: admin
- Password: a1234567

## Using Internet Explorer

Enter the IP address for the kiosk from Hamachi into the address bar of Internet Explorer preceded by **http://** and followed by **:4422** Below is an example:

Avanti-Portland-Lab-2 - 25.150.23.162 / 2620:9...

<http://25.150.23.162:4422>



You will be prompted for a user name and password on the login page



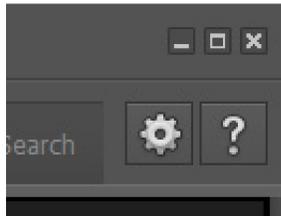
Login

- ID
- Password

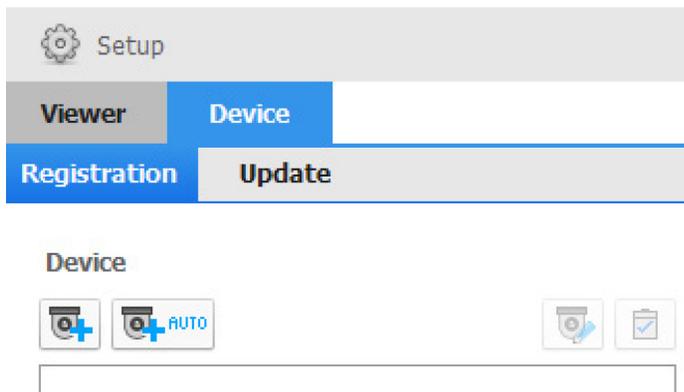
OK

### Using Samsung Smart Viewer

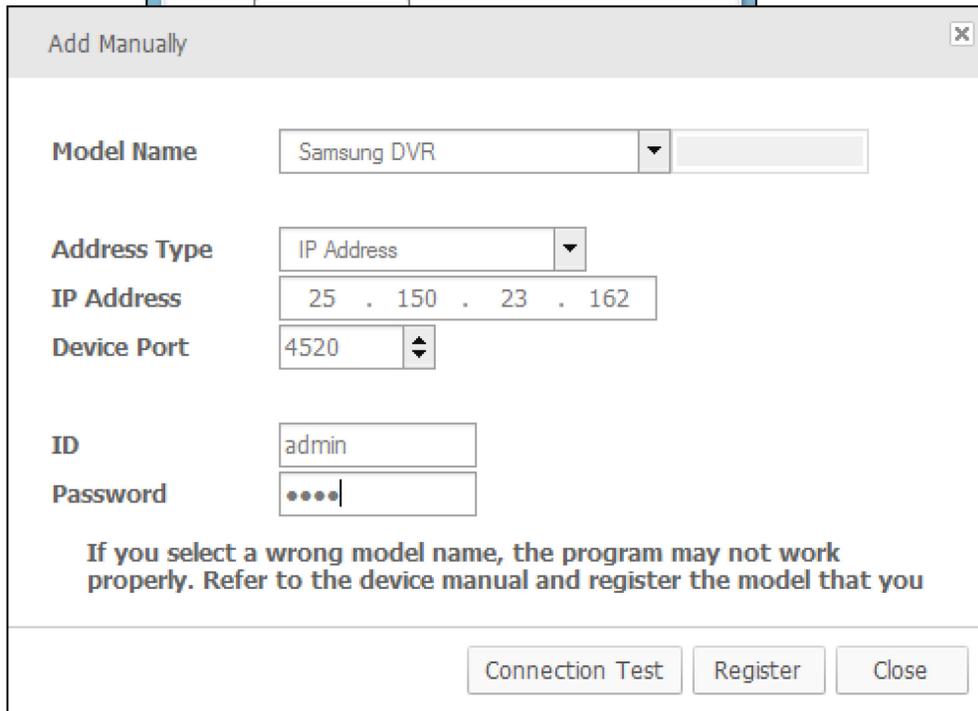
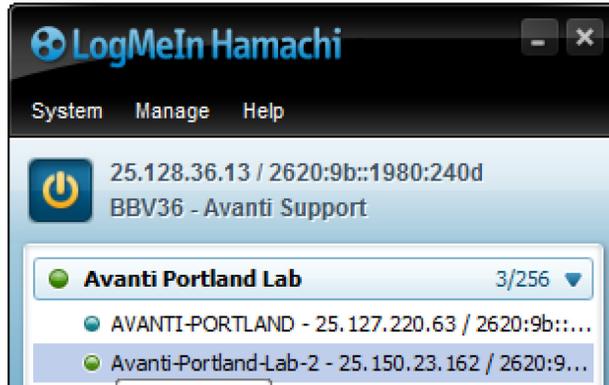
Click on the gear icon in the top right corner of the window to open the settings window.



Click on the Device tab at the top of the window then click the Add DVR button. 



Enter the IP address for the kiosk you want to connect to as well as the device port 4520 and the ID is always admin and password according to the DVR model. Click the Register button to save it.



The "Add Manually" dialog box contains the following fields and controls:

- Model Name:** A dropdown menu with "Samsung DVR" selected.
- Address Type:** A dropdown menu with "IP Address" selected.
- IP Address:** A text field containing "25 . 150 . 23 . 162".
- Device Port:** A spinner box set to "4520".
- ID:** A text field containing "admin".
- Password:** A password field with four dots.

Below the fields is a warning message: "If you select a wrong model name, the program may not work properly. Refer to the device manual and register the model that you". At the bottom are three buttons: "Connection Test", "Register", and "Close".

