



Product Bulletin: Supplementary Information for Cleaning Ingenico Payment Terminals

Date: 3-23-20 Rev 2

Ingenico Customers and Partners

Purpose

This Product Bulletin provides additional guidance concerning the cleaning of Ingenico Payment Terminals. Information regarding the cleaning of Ingenico Payment Terminals is also included in the applicable Ingenico Payment Terminal user guides. Please also refer to those materials.

Cleaning of the Terminal: Guidelines for the proper cleaning of Ingenico Payment Terminals:

- Unplug all the wires, cables and power sources from the Terminal prior to cleaning.
- Ingenico recommends using a **lint-free soft cloth that is very slightly moistened with soapy water** to clean the outside of the Terminal.
- Considering the COVID-19 outbreak, other options are the use of US EPA-registered disinfectants that Ingenico has determined may be used to clean the outside of its Terminals: (see table on next page for expanded list of product names under the 4 EPA registration numbers and additional info.)
 - **Sani-Cloth Germicidal Disposable Wipe.** Registration EPA # 9480-4
https://www3.epa.gov/pesticides/chem_search/ppls/009480-00004-20070919.pdf
 - **Sani-Cloth Germicidal Disposable Cloth.** Registration EPA # 9480-5
https://www3.epa.gov/pesticides/chem_search/ppls/009480-00005-20080903.pdf
 - **Formula 409 Antibacterial cleaner.** Registration EPA # 5813-73
https://www3.epa.gov/pesticides/chem_search/ppls/005813-00073-20190506.pdf
 - **Fantastik Antibacterial cleaner.** Registration EPA # 4822-613
https://www3.epa.gov/pesticides/chem_search/ppls/004822-00613-20181023.pdf
- Any liquid cleaners should be sprayed into a lint free soft cloth and not directly on the Terminal.
- Although alcohol cleaning solutions (with at least isopropyl alcohol solution 70%) are recommended by the US Centers for Disease Control and Prevention for disinfecting surfaces, those solutions cannot be used on all Ingenico Terminals:
 - For non-Touch Terminals (which have a plastic lens and the DESK/5000 w/resistive touch) – isopropyl alcohol solution 70% cannot be used.
 - For Capacitive Touch Terminals (which have a glass display covering the capacitive touch screen) – isopropyl alcohol solution 70% can be used. (*excluding the DESK/5000 with resistive touch*)

DO NOT

- Do not use solvents, detergents or abrasive products as such products may damage the Terminal's plastic or electrical contacts.
- Do not clean the Terminal's electrical connections.
- Do not spray cleaners directly onto the Terminal.
- Avoid excessive wiping of the Terminal as it might cause damage to the Terminal.
- Do not allow any moisture to enter Terminal openings or use aerosol sprays on the Terminals.
- Do not put anything into the Terminal's smart card reader slot

This Bulletin discusses general cleaning guidelines and is not guidance on the effectiveness of any cleaning or disinfection products.

Additional information on product options.

Expanded list of names related to the 4 EPA registered products and instruction for use.

Disinfectant List							
EPA Registration Number	Active Ingredient/s	Product Name	Company	Contact time (time surface should remain damp)	Formulation Type	Emerging Viral Pathogen Claim?	Date Added to List N
4822-613	Quaternary ammonium	GERTRUDE	S.C. JOHNSON & SON, INC.	5 minutes	RTU	N	3/3/2020
5813-73	Quaternary ammonium	CLOROX EVEREST	CLOROX CO., THE	30 seconds	RTU	N	3/3/2020
9480-4	Quaternary ammonium	SANI-CLOTH GERMICIDAL WIPES	PROFESSIONAL DISPOSABLES INTERNATIONAL, INC.	2 minutes	WIPE	N	3/3/2020
9480-5	Quaternary ammonium	SANI-CLOTH GERMICIDAL DISPOSABLE CLOTH	PROFESSIONAL DISPOSABLES INTERNATIONAL, INC.	3 minutes	WIPE	N	3/3/2020

(extract) New York State Registered Disinfectants Based on EPA List N [3/16/2020]	
https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2	
EPA Reg. No	Product Name
4822-613	FANTASTIK DISINFECTANT ADVANCED KITCHEN & GREASE CLEANER
	FANTASTIK DISINFECTANT MULTI-PURPOSE CLEANER (FRESH SCENT)
	SCRUBBING BUBBLES DISINFECTANT BATHROOM GRIME FIGHTER (RAINSHOWER)
	SCRUBBING BUBBLES DISINFECTANT BATHROOM GRIME FIGHTER (FLORAL FUSION)
	FANTASTIK DISINFECTANT MULTI-PURPOSE CLEANER (FRESH SCENT) (REFILL)
	FANTASTIK DISINFECTANT MULTI-PURPOSE CLEANER (LEMON SCENT)
	SCRUBBING BUBBLES DISINFECTANT BATHROOM GRIME FIGHTER (CITRUS)
5813-73	CLOROX SCENTIVA MULTI-SURFACE CLEANER (PACIFIC BREEZE & COCONUT)
	CLOROX SCENTIVA MULTI-SURFACE CLEANER (FRESH BRAZILIAN BLOSSOMS)
	CLOROX SCENTIVA MULTI-SURFACE CLEANER (TUSCAN LAVENDER & JASMINE)
	CLOROX SCENTIVA MULTI-SURFACE CLEANER (HAWAIIAN SUNSHINE)
	CLOROX SCENTIVA DISINFECTING MULTI-SURFACE CLEANER (TAHITIAN GRAPEFRUIT SPLASH)
	CLOROX SCENTIVA DISINFECTING MULTI-SURFACE CLEANER (TUSCAN LAVENDER & JASMINE)
	CLOROX SCENTIVA DISINFECTING MULTI-SURFACE CLEANER (FRESH BRAZILIAN BLOSSOMS)
	FORMULA 409 MULTI-SURFACE CLEANER (LEMON FRESH)
	CLOROX SCENTIVA DISINFECTING MULTI-SURFACE CLEANER (PACIFIC BREEZE & COCONUT)
	FORMULA 409 MULTI-SURFACE CLEANER
	FORMULA 409 ANTIBACTERIAL KITCHEN ALL PURPOSE CLEANER (LEMON FRESH)
	FORMULA 409 ANTIBACTERIAL ALL-PURPOSE CLEANER
	CLOROX ANTIBACTERIAL DEGREASER (CITRUS SCENT)
	9480-4
9480-4-10597	MAXIWIPE GERMICIDAL CLOTH
9480-5	SANI PROFESSIONAL BRAND SANI-CLOTH DISINFECTING WIPES (REFILL)
	SANI PROFESSIONAL DISINFECTING MULTI-SURFACE WIPES
	SANI PROFESSIONAL BRAND SANI-CLOTH DISINFECTING WIPES
9480-5-22946	TOTAL HOME DISINFECTING WIPES 2 (FRESH SCENT)
	TOTAL HOME DISINFECTING WIPES 2 (LEMON SCENT)
	GRIME BOSS MULTI-PURPOSE DISINFECTING WIPES (FRESH AIR SCENT)
	BERKLEY & JENSEN DISINFECTING WIPES (LEMON SCENT)
	GRIME BOSS SCRUBBING HOUSEHOLD DISINFECTING WIPES (ORANGE SCENT)
	KIRKLAND SIGNATURE DISINFECTING WIPES (FRESH AIR SCENT)
	BERKLEY & JENSEN DISINFECTING WIPES (FRESH AIR SCENT)
	KIRKLAND SIGNATURE DISINFECTING WIPES (LEMON SCENT)