



# OPERATOR ASSISTANCE

CK Technical Support Phone: 877.280.7373 | CKSupport@365smartshop.com

## Company Kitchen Kiosk Network Requirements w/ Unifi Router

Company Kitchen Site/ClientName: \_\_\_\_\_

IT Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

The Company Kitchen Kiosk must have an Internet connection to process Company Kitchen purchases, credit cards, Digital Signage Players and to allow access for remote support. The Kiosk requires an uninterrupted 1mb minimum upload capacity connection at all times. The Kiosk can be configured with a static IP address to be set for our internal wireless router, which resides inside the Kiosk and handles all internal IP addresses for Company Kitchen equipment. If the Kiosk is going to be placed behind a client's firewall, then certain network requirements by the client need to be met. Below is a list of those requirements needed for the CK Kiosk installation. If using a 3rd party vendor for Internet access, please provide the same network setup requirements on the vendor's equipment.

\*Please note, all Company Kitchen network requirements must be in place and tested by Company Kitchen IT Staff, 7 days prior to install. Static IP Configuration is not a prerequisite/requirement, and our system can pull DHCP to gain network access.

| Client provided Static IP, Subnet Mask, Gateway & DNS network settings: |  |  |  |  | Additional Notes |
|---|--|--|--|--|------------------|
| Static IP:  |  |  |  |  |                  |
| Subnet Mask:  |  |  |  |  |                  |
| Gateway:  |  |  |  |  |                  |
| DNS 1:  |  |  |  |  |                  |
| DNS 2:  |  |  |  |  |                  |

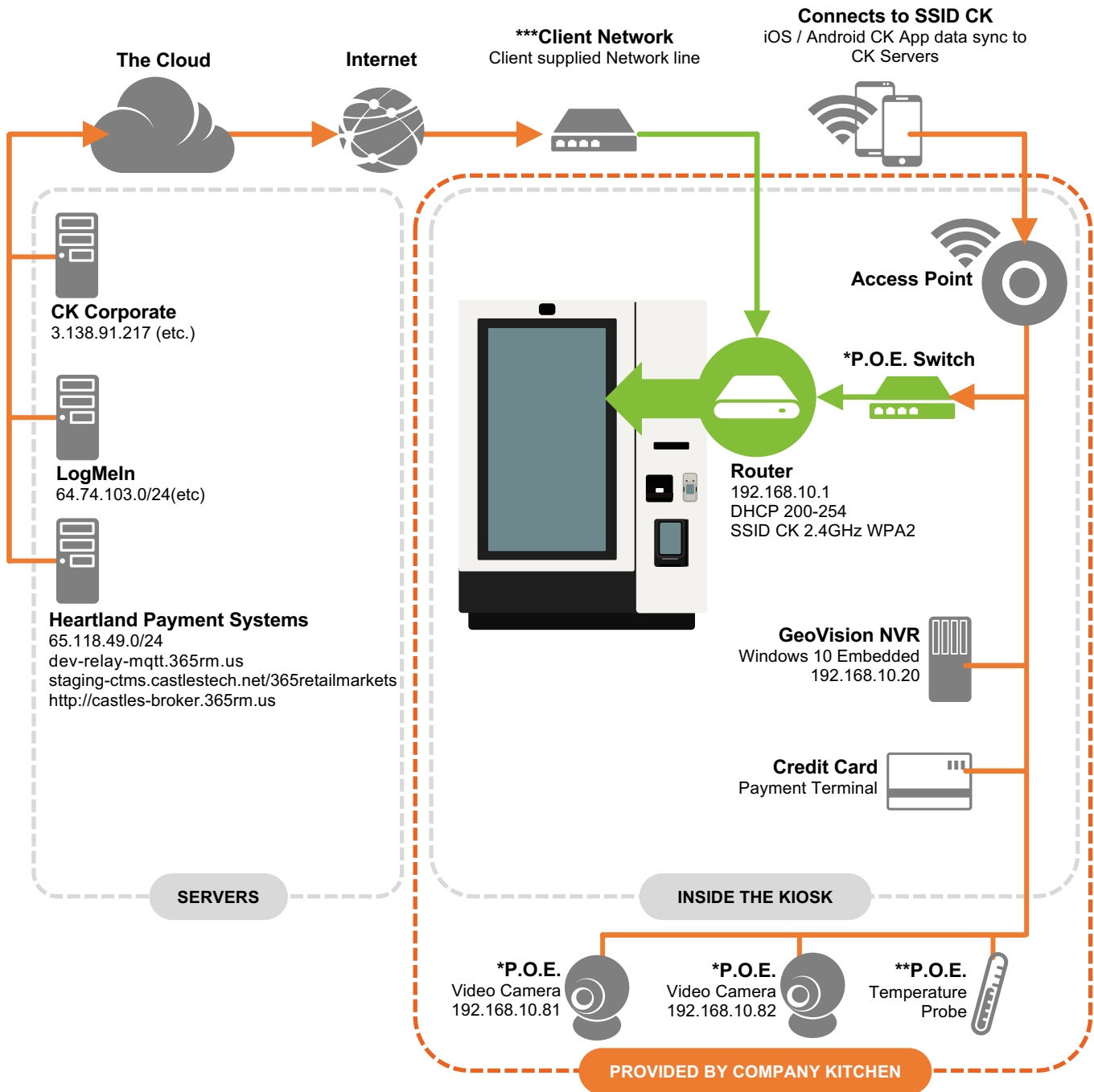
## Kiosk Configuration Requirements

| Type  | IP Range   |  |  |   | Port                                |
|---|--|--|--|---|-------------------------------------|
| Company Kitchen Servers                         | 3.138.91.217<br>3.13.249.20<br>3.140.60.11<br>3.142.17.236           | 18.218.186.204<br>3.133.56.45<br>3.142.129.215                       | 3.129.236.128<br>3.140.160.88<br>3.142.138.27                          |   | 80, 22, 443, 4505, 4506<br>UDP: 123 |
| Kiosk Updates & Security                        | mirrors.digitalocean.com   |  |  |   | 80                                  |
|   | s3.us-west-2.amazonaws.com   |  | s3.us-east-2.amazonaws.com   |   | 443                                 |
|   | repo.companykitchen.com  |  |  |   |                                     |
|   | *.amp.cisco.com  |  |  |   | 80, 443                             |
| UniFi   | 52.10.133.244  |  |  |   | 8080, UDP: 3478                     |
| OpenVPN   | 52.24.142.25   |  |  |   | UDP: 1194                           |
| Heartland Payment Systems (Credit Transactions) | 65.118.49.0/24 dev-relay-mqtt.365rm.us                               |  | 35.211.11.79   |   | 443, 8883<br>UDP: 8883, 18732       |
|   | 365retailmarkets.castlestech.net                                     |  |  |   |                                     |
|   | http://castles-broker.365rm.us                                       |  |  |   |                                     |
| LogMeIn for Maintenance                         | 64.74.103.0/24<br>63.251.34.0/24<br>64.95.128.0/23<br>69.25.247.0/24 | 64.94.18.0/24<br>63.251.46.0/23<br>66.150.108.0/24<br>95.172.70.0/24 | 212.118.234.0/24<br>64.74.17.0/24<br>67.217.80.0/23<br>111.221.57.0/24 | 64.94.46.0/23<br>64.74.18.0/23<br>69.25.20.0/23 | 443                                 |
| Google DNS (If None Provided)                   | 8.8.8.8 8.8.4.4  |  |  |   | 53                                  |

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## Kiosk Network Requirements Company Kitchen IT Diagram



\* Power Over Ethernet (POE) connections to power the cameras

\*\* Temperature Probes are not required in all states and may not be part of your CK set-up

\*\*\* 1MB or higher upload capacity is required

Please complete and return the required information from the form to your contact.