



Retrieve Account Functionality V5/ADM

Introduction

As part of the kiosk release (rel-191001-kiosk), a new function is now available to allow operators to enable a retrieve account function when doing a GMA migration. This allows the operator to assist consumers if they have forgotten their access information or need to setup a new Scan ID or Fingerprint.

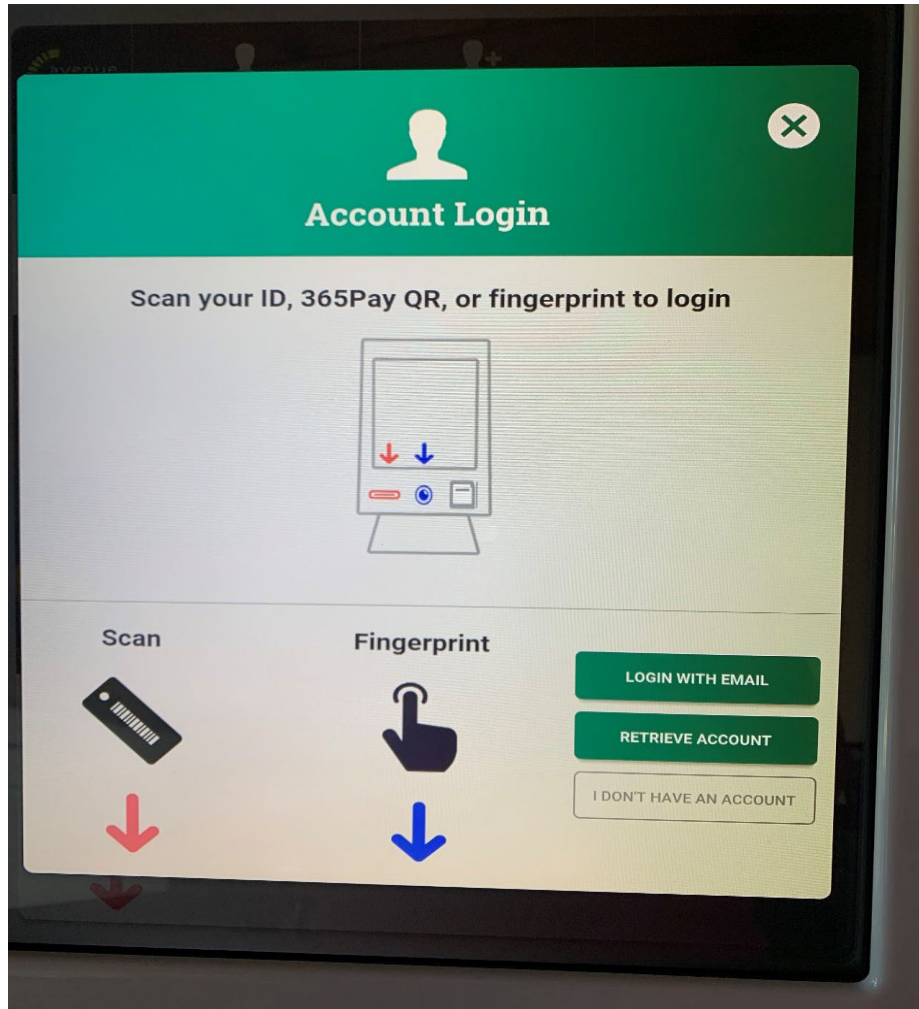
New Location Summary Option to enable Retrieve Account

In the **Location Summary** page in ADM, there is a new feature named **Enable Retrieve Account**, with options of **Yes** or **No**. Operators can now use this feature for any location. This functionality will be set to **Yes** post migration however, the operator can it turn off and on as needed.

The screenshot shows the 'Location Summary' page in the ADM interface. The page contains various input fields for location details. A green box highlights the 'Enable Retrieve Account' dropdown menu, which is currently set to 'Yes'. Below this dropdown, there is a message: 'The Org setting is enabled.' The page also includes buttons for 'Add Consumer(s)' and 'Move Location'.

Name	Kelly_Location	Contact Name	
Address	Country Road	Contact Email	djjeffrey@outlook.com
Zip/Postal Code	80446	Contact Phone	
City	Granby	Receipt Header	
State/Province	Colorado	Receipt Footer	
Country	United States	Location Number	
Timezone	Mountain Time	Route	Test
Phone Number	(720) 988-7584	Initial Balance	
Domain		GMA Loyalty	Off
User Key		Population	0
Customer		SIC Lookup	- CHOOSE -
Show Prd Lookup Btn	Yes	Enable Retrieve Account	Yes
Notes		Accept Online LL Trans	Yes

V5 – New Retrieve Account Button and Login Workflow



The **Login** page has been updated to include a new **Retrieve Account** button based on the setting in ADM.

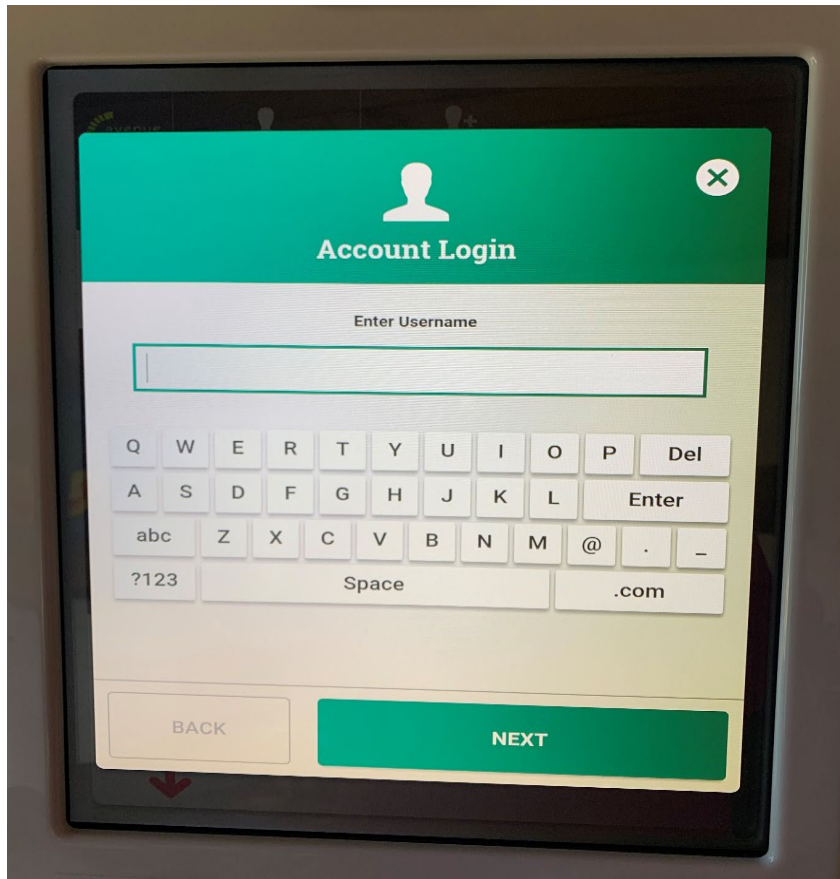
The consumer should:

1. Tap the **Retrieve Account** button. The **Enter Username** page will display.
2. Enter their **Username** in the field provided.
3. Press **Next**. The **PIN Number** page will display.

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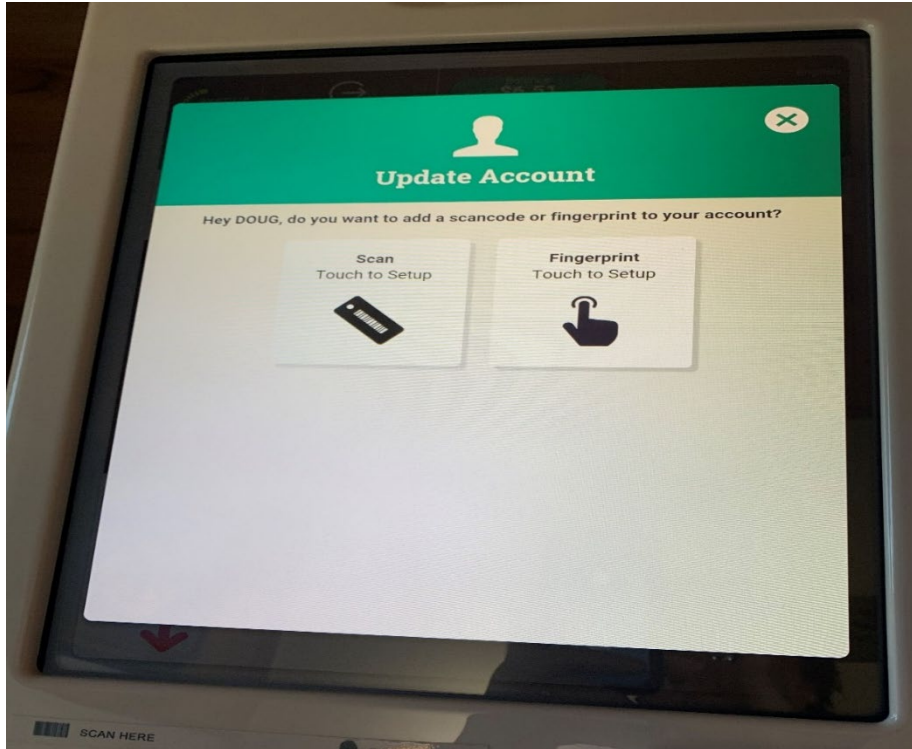


4. Enter their PIN at the prompt. The **Update Account** page will display.



V5 – New Retrieve Account Button and Update Account Workflow

The new **Update Account** page will allow consumers to add a Scan ID or Fingerprint to their account access.



To add a Scan ID

Consumers should:

1. Chose the **Scan** button in the **Update Account** page.
2. Follow the prompts through the process to scan their ID.
3. After they have successfully scanned their ID, the **Manage Account** page will display.

To add a Fingerprint

Consumers should:

1. Chose the **Fingerprint** button in the **Update Account** page.
2. Follow the prompts through the process to add their fingerprint.
3. After they have successfully added their fingerprint, the **Manage Account** page will display.

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