



# EFT Disbursement FAQ

---

## ***Q: How often does the EFT Disbursement Report Run?***

**A:** It's run once a week based on the Disbursement Day agreed on with 365 Finance. Most periods run from Friday through Thursday, but they can vary by operator.

## ***Q: How do I get past data or current details?***

**A:** By viewing the following reports:

- **Cash Flow Details report**
- **Daily Sales Summary report**
- **Transaction Canned report**
- **Sold Details report**

## ***Q: When did the new process start?***

**A:** October 1, 2019.

## ***Q: Why might I see zeros for past reports?***

**A:** You may see zeros for past **EFT: GMA Disbursement** reports if no payments were made for that period or if the locations were not yet live.

## ***Q: How do I view more granular data on the EFT: GMA Disbursement report?***

**A:** We are adding another Download option when running the report in ADM that will include device and date level detail for the locations. This will help to provide a more detailed view into the data.