



October 11th, 2018

365 Retail Markets has been at the forefront of payment security since the inception of the MicroMarket industry. As the first PCI certified vendor in 2012, 365 Retail Markets considers security as a tenet of every product and service we provide. 365 Retail Markets is first and foremost a software company and employs dedicated developers and security staff to monitor and audit industry best practices.

These practices include, but are not limited to:

- NEVER storing credit card information, period. Data is encrypted in transit and never stored.
- Undergoing an annual Payment Card Industry (PCI) assessment from an independent Qualified Security Assessor (QSA). As a result, 365 Retail Markets is listed on the PCI Security Standards Council Website as a 'validated payment application'.
- 365 Retail Markets has also achieved PCI DSS Level 1 Merchant Status which address the infrastructure and systems supporting the local kiosk device.
- 365 Retail Markets undergoes a separate, annual audit to remain compliant with the PCI DSS Level 1 certification.
- Proactively developing and following a proven incident response plan.
- Consulting Operators of 365 Retail Markets Solutions on Implementation best practices.

In addition to our PCI certification, 365 does hold CNA liability insurance should a security breach ever occur. Due to cyber threats within the industry, we have significantly increased our data protection. The Technologies Errors and Omissions Provision within our policy includes coverage of customer losses/damages/lost sales to your business if a data breach occurs.

365 Retail Markets also retains in-house security professionals who manage, audit and educate the organization on best practices which include, but are not limited to:

- Enforcing password retention policies.
- Enforcing two-factor authentication (2FA) that prevents unauthorized access.
- Holding educational sessions with development and support staff on security best practices.
- Providing Operator incident response plan assistance, including:
 - Physical Inspection of the kiosk
 - Manual inspection of kiosk event logs
 - Scanning the kiosk with 3rd party software
 - Memory Dump Log Review
 - Summarizing the results for customers

365 Retail Markets is continually fortifying its existing install base as well as proactively incorporating security as the cornerstone of our software and hardware development methodology, enhancements include end-to-end encryption (E2EE) to all of their products. The following devices from 365 Retail Markets ship standard with E2EE today:

- Nanomarket
- Gen3c kiosk/SOS software
- ReadyFlex Point of Sales / Self -Checkout
- ReadyCashier Point of Sale
- ReadyOrder Self -Checkout
- Gen3c kiosk/ G2 software retrofit

¹ https://www.pcisecuritystandards.org/assessors_and_solutions/payment_applications