

# Legacy – GMA Retrieve Account

## Introduction

The Retrieve Account feature is available for those accounts that were under the **Attention Needed** section of the *GMA Readiness Report*. **Attention Needed** indicates that the account does not have an associated fingerprint or scanner id.

After the GMA Migration has been completed, these users will no longer be able to access their account and now need a way to manually update it. The users can enter their Unique ID and PIN in order to retrieve their account and add a fingerprint or scanner ID.

**Note:** This functionality does not apply to accounts listed under the **Excluded** section of the *GMA Readiness Report* since those accounts were not migrated to GMA.

## Process

To use Retrieve Account:

1. Click the **Manage Account** button on the kiosk.
2. Select **Retrieve Account**.



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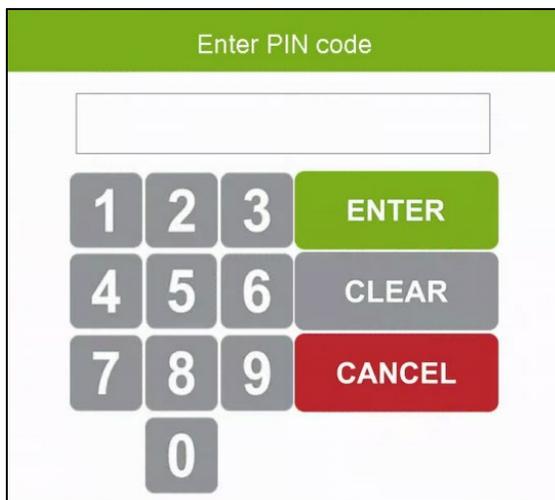
3. Enter your Unique ID.



4. Enter your PIN.

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5. Choose which Account Identifier you would like to save. You can save a barcoded card or use your fingerprint.



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6. If you choose to **Use A Card**, scan a barcoded card to save to your account.



7. If you choose to **Use Fingerprint**, follow the prompts.

