

Product swaps vs overrides

Select products to override, and assign effective dates

Override This Product Replace With This Product

Effective Date End Date

Save
Cancel

To get to Product overrides in Lightspeed admin go to **Lightspeed settings > product overrides**.

Once you select the zone you will see the screen above when selecting **Add new Override**

If the product is not in the dropdown, it may not be mapped or in the zone. Try refreshing lists

Product Swap - you can substitute a product in for a product that is called on the order while picking it.

Product Override - select a product by the zone and it will be overridden. When an order calls for that product LightSpeed will automatically do a product swap for it.

Current Product Overrides for PickLine Zone				
Override This Product	Replace With This Product	Effective Date	End Date	
3 Musketeers	Milky Way Bar	8/1/2016 12:00:00 AM	8/5/2016 12:00:00 AM	Edit
Add New Override				

In the above example 3 Musketeers will have a product swap occur on every order for the PickLine zone from 8/1-8/5. This allows for pickers to not have to keep an eye open for 3 Musketeers to perform swaps on and focus on picking.